

Return Policy

This return policy is valid for 30 days after the date of your purchase. Thereafter, we cannot accept your return.

Conditions of return

The item that you want to return must be in its original packaging and be unused to be eligible for a return.

We do not accept returns of gift cards or vouchers.

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer. Send your item to 165 de Boulevard street, Silverton, 0184

Sale items

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at bestuur@uitkykveismark.co.za and send your item to: Uitkykveismark, PO Box 912-464, Silverton, 0127

Refunds

We will send you a notification when we have received your return. We will also inspect the returned product and inform you if your return has been approved or rejected (Based on the conditions of return).

If we approved your return, we will process your refund with a credit applied to your credit card (Or original method of payment) which can take a few days.

If you have not yet received your refund, follow these steps:

- Check your bank account
- Contact your credit card company & bank (There might be time delays before your credit has been processed)
- If you have done the above and still have not received your refund, please contact us at bestuur@uitkykveismark.co.za

Shipping

To return your product, you should post your product to: PO Box 912-464, Silverton, 0127
Shipping your return item will be at your own cost (Delivery cost). Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.